

**Project Title:** Soft and Empowering Approach to Malay Manuscript Instruction and Learning  
Insert Project  
**Project No.:** RG021-09ICT  
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**Abstract:**

The problems with Malay manuscript collections in repositories are (a) they are scattered over many repositories, (b) difficult to handle as they are fragile and rare, (c) collaboration between transliterators are difficult because its study requires site visits, and (d) access is restricted. This study uses the Soft System Methodology to investigate the problems faced by students and teachers in Philology studies and their readiness to adopt an e-learning platform utilising resources from a digital library of Malay manuscript (MyManuskrip) in the process of teaching and learning. The expected outcome is an e-learning system to assist in the teaching and learning of philology studies supported by a digital library of Malay manuscripts. Digital library of Malay manuscripts is non-existent currently and its use in an e-learning environment is unreported in published literature.